

## UnitedHealthcare

### Duke Energy myHealth Connect Video: MSK Back & Joint Pain (1:02)

|              |                       |                                                                                                                                                                                                |
|--------------|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| LOGO         | 00:01                 | United Healthcare Logo                                                                                                                                                                         |
| SUPER        | 00:07                 | When you have questions about your health plan. An expert is always close at hand.                                                                                                             |
| SUPER        | 00:14                 | My back hurts so much I can't tie my shoes. What can I do?                                                                                                                                     |
| Kari Wynn:   | <a href="#">00:16</a> | As a nurse, I understand how common back pain is and how debilitating it can be.                                                                                                               |
| SUPER:       | 00:16                 | Clinical Nurse Team Lead                                                                                                                                                                       |
| Rob Methvin: | <a href="#">00:21</a> | But we are here to help you get some relief fast.                                                                                                                                              |
| SUPER:       | 00:21                 | Clinical Manager                                                                                                                                                                               |
| Kari Wynn:   | <a href="#">00:23</a> | Your My Health Connect team includes dedicated advocates and clinical nurses like me that can help you find immediate support for both acute and chronic back pain.                            |
| Rob Methvin: | <a href="#">00:32</a> | Hinge Health is a service you have access to, with on-demand, personalized pain support. Hinge may help reduce everyday discomfort, provide pelvic pain relief and speed recovery from injury. |
| LOGO:        | 00:34                 | Hinge Health                                                                                                                                                                                   |
| URL          | 00:34                 | <a href="https://hinge.health/dukeenergy">hinge.health/dukeenergy</a>                                                                                                                          |
| Kari Wynn:   | <a href="#">00:40</a> | Our national network has over a hundred thousand credentialed back specialists.                                                                                                                |
| Rob Methvin: | <a href="#">00:44</a> | Now, I would need to get some more information, but this is a great place to start.                                                                                                            |
| SUPER        | 00:50                 | Talk to a Duke Energy myHealth Connect team member today.                                                                                                                                      |
| Kari Wynn:   | <a href="#">00:52</a> | There's really no question too big or too small. If it's about your health plan ...                                                                                                            |
| Rob Methvin: | <a href="#">00:55</a> | We're here to help.                                                                                                                                                                            |
| LOGOS        | 01:05                 | United Healthcare<br><br>Duke Energy                                                                                                                                                           |

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wellPower

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SUPER

01:05

Call myHealth Connect

1-877-214-2930